

## BOOKING FORM

<b>Name:</b>	<b>Tel No:</b>	
<b>Address:</b>	<b>Mobile:</b>	
	<b>Rental Fee:</b>	
	<b>Deposit enclosed (£100 per week):</b>	
	<b>Voucher enclosed:</b>	
	<b>Yes</b>	<b>No</b>
<b>Postcode:</b>	<b>Booked From:</b>	<b>Booked To:</b>
<b>Total No in Party:</b>	<b>Adults:</b>	<b>Children:</b>
<b>Where did you hear about us:</b>	<b>Been Before?</b>	
	<b>Yes</b>	<b>No</b>
<b>Additional Requirements: please circle or indicate if more than 1 required</b>		
<b>Cot:</b>	<b>Yes</b> <b>No</b>	<b>High Chair:</b> <b>Yes</b> <b>No</b>
<b>Other information you think we should know</b>		
<p><b>Declaration:</b>          On behalf of all guests, I agree to pay the rental balance and security deposit by the date stated. I also agree to leave the property in a clean and tidy condition, to make good any breakages and damage and to vacate the property at the end of the period booked in accordance with your terms and conditions.</p>		
<b>Signed:</b>	<b>Date:</b>	

Please return completed booking form to:

**Speyside Heather Centre, Dulnain Bridge, Inverness-shire, PH26 3PA**

## TERMS & CONDITIONS

- A booking is made once a Booking Form, together with deposit, has been received from you and confirmed in writing by us.
- Provisional reservations may be made by telephone, as long as a completed Booking Form and the relevant deposit is paid within 10 days – payment can be made by cheque or debit card.
- The balance payable is due 4 weeks before arrival, again, either by cheque or debit card, together with a separate cheque for £125 as a security deposit.
- The date the balance is payable will be advised to you when we confirm the booking. If the balance is not received by the due date, you will be contacted and asked to send the payment immediately and if you do not respond within 4 days of us contacting you, the booking will be deemed cancelled and the deposit forfeited.
- Cheques should be made payable to Speyside Heather Centre and sent to Speyside Heather Centre, Dulnain Bridge, Inverness-shire, PH26 3PA. Alternatively you can pay by credit or debit card and to give your card details, please telephone 01479 851359.
- The security deposit will not be paid into our bank but simply held and returned to you within 2 weeks of the end of your stay, provided no breakages or damage have occurred. If any breakages or damage has occurred, or if the property is not left in the condition it was found and requires additional cleaning, or if we consider excess electricity has been used, the security deposit cheque will be paid into our bank and any costs incurred will be deducted. The balance of your £125 will then be returned to you within 2 weeks of the end of your stay.
- In the event of you cancelling the booking the deposit and when paid the balance, are both non-refundable. Guests are therefore recommended to take out cancellation insurance. We reserve the right at all times, and especially in the case of an emergency, to cancel any booking and return any monies received.
- A map of how to reach the property, together with emergency contact details and key collection instructions will be forwarded when we confirm your final balance.
- Guests can arrive after 4.00pm on the Saturday and are request to vacate the property by 10.00am at the end of their stay.
- There is a telephone in the Dulnain House and the number is 01479 851719. Any calls made will be invoiced to you.
- There is a telephone in Thistle Cottage and the number is 01479 851291.
- Payments can be made by credit card but a 2% charge will be applied.
- Our prices and terms and conditions are subject to change at any time.

**Freezer meals and provisions can be ordered prior to arrival  
please let us know if these are required.**

**Fishing tuition and permits for the River Spey can be arranged.**